

HELEN

v 1.2 | Aug 2023

Professional Zigbee 3.0 Mesh Router / Coordinator

Features

- Selectable Zigbee Channel that can be changed to suite the environment
- · View Zigbee Mesh routing in UI
- View device signal strength in UI dashboard
- · Ultra fast commissioning
- Low-voltage (7-48v DC)
- · PoE/ Auxillary power input
- · Connection to TRO.Y 2 up to 328' over UTP
- Decora style insert can be installed with other Decora style products
- · Din-Rail mountable
- Future Firmware update for matter, bluetooth and thread

Power

7-48v DC

Max Zigbee devices supported

150

Operating Temperature

32-104° F (0-40° C)

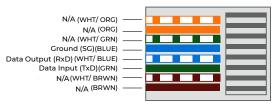
Radio Frequency

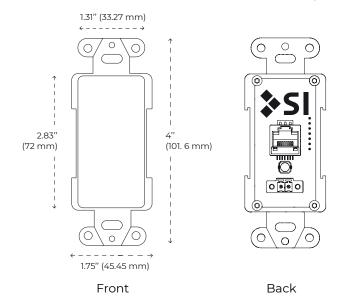
2.4 GHz

Device Input

High speed Helen port

232 connection EIA-561 (DCE)





Helen Specifications

For illustration purposes only

Dimensions

1.92" D x 1.75" W x 4" H (48.76 mm x 45.45 mm x 101.6 mm)

Parts in the Box

#302299

Helen Decora Insert, Screws (4), Trim plate, PoE injector and Installation Instructions, Helen labels (2)

Compliance

FCC

Installation Best Practices

10m between other Zigbee routers— up to 16 shades per router (every sixteenth shade, add an additional unit).

Works with

- TROY2
- Nano Shades
- SI App
- · Smart Plug
- · TDMI